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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

BRUCE CLEVELAND and STEVEN  
MANKOFF,

Plaintiff,

v.

ORACLE CORPORATION, SIEBEL  
SYSTEMS, INC., SIEBEL SYSTEMS, INC.  
SENIOR EXECUTIVE RETENTION  
BENEFIT PLAN,

Defendants.

No. C 06-7826 MHP

**MEMORANDUM & ORDER**  
**Re: Defendants' Motion to Compel  
Arbitration and Stay Proceedings**

On December 21, 2006, plaintiffs Bruce Cleveland and Steven Mankoff ("plaintiffs") brought this action against defendants Oracle Corporation ("Oracle"), Siebel Systems, Inc. ("Siebel") and Siebel Systems, Inc. Senior Executive Retention Benefit Plan ("the Plan") (collectively "defendants"), asserting claims pursuant to Sections 502(a)(1)(B) and 502(a)(3) of the Employee Retirement Security Act of 1974 ("ERISA"), 29 U.S.C. sections 1132(a)(1)(B) and 1132(a)(3). Defendants now move to compel arbitration of all claims asserted in plaintiffs' complaint and to stay further proceedings pending arbitration. Having considered the parties' arguments and for the reasons stated below, the court enters the following memorandum and order.

**BACKGROUND<sup>1</sup>**

Plaintiffs are former senior executives of Siebel. Compl. ¶ 5. Siebel's board of directors executed the Plan in May 2005. Id. ¶ 7. Under the terms of the plan, senior executives were entitled

1 to multiple options in the event that a change of control of Siebel occurred. Id. The Plan provided  
2 that, if an executive did not receive a comparable job or job offer after a change of control, the  
3 executive would be entitled to eighteen months of salary and fully-paid COBRA benefits, as well as  
4 the acceleration of restricted stocks and options. Id. Additionally, the Plan contained an arbitration  
5 clause. Id., Exh. 1 at 11.

6 In September 2005, Siebel was acquired by Oracle. Id. ¶ 5. According to the complaint,  
7 Siebel's then-CEO admitted to plaintiffs at that time that the Plan had been modified substantially as  
8 part of the negotiation process with Oracle. Id. ¶ 14. Plaintiffs further assert that, as a result of these  
9 modifications, the co-President of Oracle did not intend to write "welfare checks" to Siebel  
10 executives. Id. ¶ 17. The amended Plan was adopted in August 2006. Id. ¶ 12. The amended plan  
11 also contains an arbitration clause. Id., Exh. 2 at 10–11.

12 Cleveland's employment was terminated on February 28, 2006. Id. ¶ 18. Plaintiffs assert  
13 that Oracle had no positions fit for Cleveland, who had been Siebel's Senior Vice President and  
14 General Manager, Products. Id. Mankoff's employment was also terminated on February 28, 2006,  
15 Oracle having no suitable positions for Mankoff, who had been Siebel's Senior Vice President  
16 Global and Technical Services. Id. ¶ 32. Plaintiffs assert that Oracle offered each of them  
17 unsuitable positions that would have represented material reductions in duties, responsibilities and  
18 career advancement. Id. ¶¶ 31 & 48.

19 On March 6, 2006 plaintiffs each sent separate letters to Oracle demanding benefits pursuant  
20 to the Plan. Id. ¶ 49. The following month, Oracle denied benefits to both plaintiffs. Id. ¶ 50. On  
21 June 6 or 7, 2006, plaintiffs submitted separate Requests for Review to Oracle. Id. ¶ 55. Oracle  
22 denied these requests in October 2006. Id. ¶ 60.

23 Plaintiffs brought this action in December 2006, asserting that the amendments to the Plan  
24 pursuant to the Oracle negotiations violated the terms of the Plan and Title I of ERISA, and seeking  
25 to enforce their rights and recover benefits under the Plan. Defendants now move to compel  
26 arbitration pursuant to the Federal Arbitration Act ("FAA"), 9 U.S.C. sections 1 et seq., or in the  
27 alternative pursuant to California Code of Civil Procedure section 1281, and to stay these  
28 proceedings pending arbitration.

1     LEGAL STANDARD

2         The Federal Arbitration Act (“FAA”), 9 U.S.C. §§ 1–16, requires federal courts to enforce  
3 arbitration agreements and to stay any litigation that contravenes such agreements. Arbitration is a  
4 matter of contract, and the court cannot require a party to arbitrate a dispute unless the party has  
5 agreed to do so. United Steelworkers of Am. v. Warrior & Gulf Navigation Co., 363 U.S. 574, 582  
6 (1960). Accordingly, the court's role under the Act is limited to (1) determining whether a valid  
7 agreement to arbitrate exists and, if it does, (2) deciding whether the agreement encompasses the  
8 dispute at issue. 9 U.S.C. § 4; Simula, Inc. v. Autoliv, Inc., 175 F.3d 716, 719–20 (9th Cir.1999).  
9 On the other hand, a district court retains the inherent power to stay litigation “to control the  
10 disposition of the cases on its docket with economy of time and effort for itself, for counsel, and for  
11 the litigants.” Landis v. North Am. Co., 299 U.S. 248, 254 (1936). In exercising this power, the  
12 court must balance the hardship and inequity of allowing the action to proceed with “the ossification  
13 of rights which attends inordinate delay.” Yong v. INS, 208 F.3d 1116, 1119 (9th Cir.2000)  
14 (internal quotations omitted).

15

16     DISCUSSION

17         Plaintiffs do not dispute that the FAA applies to this matter. Opp. at 4. Rather, plaintiffs  
18 assert that the arbitration provision cannot be enforced because the terms of the provision prevent  
19 plaintiffs from vindicating their statutory claims, and because the arbitration agreement is  
20 unconscionable. “[U]nder both federal and California law, arbitration agreements are valid,  
21 irrevocable, and enforceable, save upon such grounds as exist at law or in equity for the revocation  
22 of any contract.” Armendariz v. Found. Health Psychcare Servs., Inc., 24 Cal. 4th 83, 98 (2000); see also  
23 9 U.S.C. § 2. Accordingly, if the arbitration agreement in the Plan is invalid based on general  
24 contract principles, it may not be enforced against plaintiffs.

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26 I.     Applicable Law

27         At the outset the parties disagree as to whether state or federal common law governs the  
28 enforceability of arbitration provisions under ERISA. In general, contract defenses to arbitration

provisions pursuant to the FAA are governed by state contract law. Circuit City Stores, Inc. v. Adams, 279 F.3d 889, 892 (2002) (“In determining the validity of an agreement to arbitrate, federal courts ‘should apply ordinary state-law principles that govern the formation of contracts.’”) (quoting First Options of Chicago, Inc. v. Kaplan, 541 U.S. 938, 944 (1995)). However, ERISA itself contains extremely broad preemption language, stating that the statute “shall supersede any and all State laws insofar as they may now or hereafter relate to any employee benefit plan” subject to ERISA. 29 U.S.C. § 1144(a). Defendants therefore argue that federal common law governs the interpretation of ERISA plans irrespective of state law requirements. The distinction, however, is not so clear cut. Rather, the Ninth Circuit has held that, because “ERISA does not contain a body of contract law to govern the interpretation and enforcement of employee benefit plans[,] . . . Congress intended for the courts, *borrowing from state law where appropriate*, and guided by the policies expressed in ERISA and other federal labor laws, to fashion a body of federal common law to govern ERISA suits.” Scott v. Gulf Oil Corp., 754 F.2d 1499, 1501–02 (9th Cir. 1985) (emphasis added).<sup>2</sup> ERISA is therefore governed by an overall federal scheme drawing from state law principles.

In light of the applicability of federal common law to ERISA claims, defendants assert that plaintiffs’ reliance on Armendariz, a California Supreme Court decision, is misplaced. Armendariz considered whether an arbitration agreement was enforceable as to claims under California’s Fair Employment and Housing Act, Cal. Gov. Code sections 12900 *et seq.* The court, finding that the inquiry under the FAA and the California Arbitration Act would be the same, applied federal FAA principals to determine whether the agreement was enforceable.<sup>3</sup> Armendariz, 24 Cal. 4th at 99. The court ultimately imported requirements for arbitration agreements from Cole v. Burns Int’l Sec. Servs., 105 F.3d 1465 (D.C. Cir. 1997). In Cole, 105 F.3d at 1482, the court held that an arbitration agreement was enforceable in the Title VII context where the agreement

(1) provides for neutral arbitrators, (2) provides for more than minimal discovery, (3) requires a written award, (4) provides for all of the types of relief that would otherwise be available in court, and (5) does not require employees to pay either unreasonable costs *or* any arbitrators’ fees or expenses as a condition of access to the arbitration forum.

1 The court in Armendariz, 24 Cal. 4th at 102, suggested that these requirements are applicable to any  
2 arbitration agreement implicating nonwaivable statutory rights. Defendants dispute that this  
3 framework applies to ERISA, and assert that the court may not properly rely on Armendariz for this  
4 holding.

5 Armendariz aside, other courts have invoked the Cole framework in the ERISA context  
6 without comment. See, e.g., Brooks v. Travelers Ins. Co., 297 F.3d 167, 171 (2d Cir. 2002) (citing  
7 Cole in an ERISA action for its holding that “arbitration must ‘provide[ ] for all of the types of relief  
8 that would otherwise be available in court’”); Dowley v. Dewey Ballantine, LLP, No. 05-622 (EGS),  
9 2006 WL 1102768, at \*4 (D.D.C. Apr. 26, 2006). Additionally, the holding in Cole itself is quite  
10 broad, stating that the factors are necessary to determine whether, under the terms of the arbitration  
11 agreement, the employee ““effectively may vindicate [his or her] statutory cause of action in the  
12 arbitral forum.”” Cole, 105 F.3d at 1482 (quoting Gilmer v. Interstate/Johnson Lane Corp., 500 U.S.  
13 20, 28 (1991)). The Ninth Circuit has held that ERISA is comparable to Title VII and the Fair Labor  
14 Standards Act in terms of its procedural requirements. See Amaro v. Continental Can Co., 724 F.2d  
15 747, 752 (9th Cir. 1984) (holding that claims under section 510 of ERISA, like claims based on Title  
16 VII and the FLSA, are nonwaivable). The Ninth Circuit further suggested that procedural limits  
17 such as these are “based not on the *type* of non-waivable statutory right involved, but rather on  
18 placing realistic limits on the arbitration process when it is in tension with non-waivable statutory  
19 rights.” Id. Accordingly, the fact that ERISA claims are nonwaivable brings them comfortably  
20 within the framework of Cole, and the relevant factors must be satisfied to compel arbitration under  
21 the FAA.<sup>4</sup>

22 That being said, the Ninth Circuit has stated in dicta that, even where a plaintiff shows that  
23 an ERISA-governed plan’s arbitration clause “conflicts with statutory provisions or regulations  
24 governing the judicial review of benefits determinations under ERISA,” the FAA’s “strong policy in  
25 favor of arbitration” may nonetheless “tip the scales” toward compelling arbitration. Chappel v.  
26 Lab. Corp. of America, 232 F.3d 719, 725 n.4 (9th Cir. 2000). The Ninth Circuit was apparently  
27 aware of the Cole framework when it reached this conclusion, as the Chappel opinion cites Cole  
28 elsewhere. Id. at 725. Accordingly, while policy considerations weigh in favor of arbitration in

1 marginal cases, an enforceable arbitration clause must still allow the employee to “effectively . . .  
2 vindicate [his or her] statutory cause of action in the arbitral forum.” Cole, 105 F.3d at 1482  
3 (internal quotations omitted).

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5 II. Enforceability Under the FAA

6 Turning to the Cole factors, plaintiffs acknowledge that the Plan’s arbitration provision  
7 meets the first through third, and fifth factors. However, plaintiffs assert that the provision is  
8 unenforceable because it fails to “provide[] for all of the types of relief that would otherwise be  
9 available in court.” Cole, 105 F.3d at 1482. Specifically, plaintiffs assert that the provision (1)  
10 denies plaintiffs the equitable relief available under ERISA, (2) prohibits an arbitrator from  
11 awarding attorneys’ fees and (3) requires an arbitrator to employ a more deferential standard of  
12 review than allowed in the Ninth Circuit. The court will consider each purported defect in turn.

13

14 A. Equitable Relief

15 Citing Section 11(b) of the Plan (Section 12(b) of the non-amended Plan), plaintiffs assert  
16 that the plan improperly limits the relief available to plaintiffs. Section 11(b) provides:

17 Except as otherwise specifically provided in this Plan, the provisions  
18 of this Section 11 shall be absolutely exclusive for any and all  
19 purposes and fully applicable to each and every dispute regarding the  
20 Plan, including any claim which, if pursued through any state or  
21 federal court or administrative proceeding, would arise at law, *in  
equity* or pursuant to statutory, regulatory or common law rules,  
22 regardless of whether such claim would arise in contract, tort or under  
23 any other legal *or equitable* theory or basis. *The arbitrator shall have  
jurisdiction and authority to award only Plan benefits and  
prejudgment interest; and apart from such benefits and interest, the  
arbitrator shall not have any authority or jurisdiction to make any  
award of any kind* including, without limitation, compensatory  
24 damages, punitive damages, foreseeable or unforeseeable economic  
25 damages, damages for pain and suffering or emotional distress,  
adverse tax consequences or any other kind or form of damages. The  
remedy, if any, awarded by such arbitrator shall be the sole and  
exclusive remedy for each and every claim which is subject to  
arbitration pursuant to this Section[.]

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1 Compl., Exh. 1 at 11; Exh. 2 at 11 (emphasis added). ERISA, however, explicitly allows for  
2 “appropriate equitable relief.” 29 U.S.C. § 1132(a)(3). Plaintiffs therefore claim that the arbitration  
3 provision denies relief that would be available in court.

4 In response defendants raise two arguments. First, defendants claim, for reasons set forth in  
5 their recently filed Motion for Judgment on the Pleadings, that plaintiffs cannot state a claim for  
6 relief under section 1132(a), and that therefore equitable relief would not be available to them in a  
7 court proceeding. As this contention is the subject of a separate motion, the court will not address  
8 this question now.

9 Second, defendants assert that the available relief under section 1132(a) is an issue to be  
10 decided by an arbitrator, apparently suggesting either that the arbitrator could decide whether  
11 equitable relief is available notwithstanding the language of the Plan, or that equitable relief would  
12 not be guaranteed in a court and therefore need not be available in arbitration. Reading Section  
13 11(b) in the context of the plan as a whole, the arbitration agreement is ambiguous as to whether the  
14 arbitrator is empowered to grant equitable relief. The examples of unavailable awards are each a  
15 species of damages, indicating that the limitation in Section 11(b) applies only to awards of  
16 monetary damages. In other words, a reasonable interpretation of the clause is that the use of the  
17 word “award” in the phrase “The arbitrator shall have jurisdiction and authority to award only Plan  
18 benefits and prejudgment interest” refers only to monetary “awards,” and is not coterminous with  
19 the broader concept of “relief.” Reading the clause as a limitation only on the types of available  
20 monetary relief would leave open the possibility of equitable relief, especially given the fact that  
21 Section 11(b) explicitly states twice that the arbitration provisions in Section 11 are applicable to  
22 claims in equity. The FAA “created a rule of contract construction favoring arbitration.” Kuehner  
23 v. Dickinson & Co., 84 F.3d 316, 319 (9th Cir. 1996). Accordingly, the court will adopt the  
24 construction favoring enforceability. The clause provides for equitable relief, and the clause is  
25 therefore not unenforceable on that basis.

26  
27 B. Attorneys’ Fees  
28

1 Plaintiffs assert that the original Plan, adopted in May 2005, provided for the company to pay  
2 attorneys' fees and costs incurred by an employee pursuing benefits under the Plan, but that the  
3 amended Plan, adopted in September 2005, struck the provision allowing for attorneys' fees. The  
4 Ninth Circuit has held that a prevailing plaintiff in a section 1132 action "should ordinarily recover  
5 an attorney's fee unless special circumstances would render such an award unjust." Smith v.  
6 CMTA-IAM Pension Trust, 746 F.2d 587, 589 (9th Cir. 1984) (internal quotations omitted).  
7 Defendants assert that the provision in the amended Plan does not invalidate the arbitration  
8 agreement because the attorneys' fees provision of ERISA is waivable. In support of this  
9 proposition, defendants cite United States v. Mezzanatto, 513 U.S. 196, 200–201 (1995). That case  
10 stands for the general waivability of statutory rights. Courts have elsewhere held that specific  
11 statutory rights, including ERISA rights, are not waivable. However, plaintiffs point to no authority,  
12 and the court has found none, specifically holding that the right to attorneys' fees is necessary to  
13 enforce an ERISA-governed contract.<sup>5</sup> To the contrary, Ninth Circuit dicta indicates that the FAA's  
14 "strong policy in favor of arbitration" allows for enforcement of arbitration provisions that are  
15 inconsistent with ERISA provisions. Chappel, 232 F.3d at 725 n.4.

16 Additionally, defendants argue that the arbitrator may decide whether to award attorneys'  
17 fees notwithstanding the differing provisions of the two Plans. The original Plan contains a specific  
18 attorneys' fees provision, Section 7, and states that, "[s]ubject to Section 7, each party to any dispute  
19 regarding the Plan shall pay the fees and costs of presenting his, her or its case in arbitration."  
20 Complt., Exh. 1 at 8 & 11. The amended Plan does not contain Section 7 or its equivalent, and the  
21 phrase "[s]ubject to Section 7" has been stricken from the provision related to fees and costs.  
22 Complt., Exh. 2 at 10. At best, therefore, the amended Plan is silent as to attorneys' fees, but implies  
23 that the arbitrator lacks jurisdiction to award fees.

24 Finally, defendants assert that plaintiffs should be barred from raising the attorneys' fees  
25 provision in support of their unenforceability argument because it creates an inconsistent position.  
26 Plaintiffs' overall claim is that the original Plan, not the amended Plan, is operative. Because the  
27 attorneys' fees provision appears in the original Plan, defendants argue, plaintiffs cannot claim that  
28 the applicable arbitration provision bars recovery of attorneys' fees. While nothing prevents

1 plaintiffs from taking inconsistent alternative positions, the possibility that an arbitrator could  
2 determine that the original Plan is operative and therefore award attorneys' fees weighs against  
3 invalidating the arbitration clause solely on the basis of its failure to adequately provide for  
4 attorneys' fees.

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8       C.     Standard of Review

9           Finally, plaintiffs object to the arbitrator's standard of review as established by the Plan. The  
10 amended Plan states that the arbitrator shall "apply the standard of a reviewing court under ERISA,  
11 namely that such decision shall be affirmed unless the arbitrator finds it to be arbitrary and  
12 capricious." Compl., Exh. 1 at 11; Exh. 2 at 10. Plaintiffs claim that the "arbitrary and capricious"  
13 standard is not the proper standard of review for their causes of action, and that the arbitration  
14 agreement therefore impermissibly limits the relief available.

15          Plaintiff's first cause of action asserts that defendants violated 29 U.S.C. section 1102(b)(2),  
16 and seeks injunctive relief pursuant to 29 U.S.C. section 1132(a)(3). Plaintiffs therefore argue that  
17 their first cause of action requires interpretation of section 1102(b)(2), which is subject to *de novo*  
18 review. Arnold v. Arrow Transp. Co. of Delaware, 926 F.2d 782, 785 (9th Cir. 1991). Defendants  
19 do not dispute that *de novo* review is the proper standard for statutory interpretation, but nonetheless  
20 claim that the provision quoted above does not render the arbitration agreement unenforceable, for a  
21 number of reasons. First, defendants once again claim that plaintiffs cannot state a claim under  
22 section 1132(a), a question the court will not reach here. Second, defendants state that statutory  
23 interpretation is not at issue in this matter, as the Plan Administrator was interpreting the Plan, not  
24 ERISA. Defendants dispute this, claiming that as a threshold matter the Administrator decided to  
25 evaluate plaintiffs' claims under the amended Plan rather than the original Plan, which necessarily  
26 involved a determination that the Plan was properly amended under ERISA. To the extent that the  
27 Plan Administrator did rely on its own statutory interpretation to arrive at its conclusion, such  
28 interpretations must be reviewed *de novo*, either by a court or by the arbitrator.

1       Finally, defendants assert that the language of the Plan providing that the arbitrator “shall  
2 apply the standard of a reviewing court under ERISA” means that an arbitrator will review statutory  
3 interpretation *de novo* notwithstanding the clause specifying that the standard of review is “arbitrary  
4 and capricious.” This once again raises the issue of an ambiguous provision in an arbitration  
5 agreement. The court is called upon to adopt one of two troublesome contractual interpretations.  
6 Interpreting the provision as providing only for “arbitrary and capricious” review would render the  
7 preceding clause redundant. However, interpreting the provision as allowing for *de novo* review in  
8 certain circumstances would entail ignoring the “arbitrary and capricious” language.

9       In light of the FAA’s “rule of contract construction favoring arbitration,” Kuehner, 84 F.3d at  
10 319, the court holds that the proper construction allows for *de novo* review of the Administrator’s  
11 statutory interpretation. The inclusion of the “namely” clause likely reflects the belief that, in the  
12 majority of cases, judicial review will be limited to interpretation of the Plan, not ERISA itself. It  
13 does not function to foreclose the standards of review available under ERISA for other types of  
14 challenges. Accordingly, because the Plan allows for the correct standard of review regarding  
15 plaintiffs’ first cause of action, the arbitration provision is not unenforceable on that basis.

16       As to plaintiffs’ second cause of action, plaintiffs claim that the proper standard of review is  
17 “abuse of discretion review, tempered by skepticism commensurate with the plan administrator’s  
18 conflict of interest.” Abatie v. Alta Health & Life Ins. Co., 458 F.3d 955, 959 (9th Cir. 2003) (en  
19 banc); see also Firestone Tire & Rubber Co. v. Burch, 489 U.S. 101, 115 (1989) (holding that “if a  
20 benefit plan gives discretion to an administrator or fiduciary who is operating under a conflict of  
21 interest, that conflict must be weighed as a factor in determining whether there is an abuse of  
22 discretion”) (internal quotations omitted). Plaintiffs claim that the standard of review delineated by  
23 the Plan prevents the arbitrator from considering the administrator’s conflict of interest and therefore  
24 imposes an improper standard of review.

25       As defendants point out, nothing in the language of the Plan prevents the arbitrator from  
26 tempering its abuse of discretion review by considering the conflict of interest on the part of the  
27 administrator. Accordingly, the standard of review is proper under both causes of action, and the  
28 Plan’s standard of review provision does not render the arbitration agreement unenforceable.

1           D.     Conclusion

2           Plaintiffs have identified only one instance in which the Plan is arguably inconsistent with  
3 ERISA—the amended Plan’s failure to explicitly allow for recovery of attorneys’ fees is inconsistent  
4 with the explicit availability of such fees under ERISA itself. The particular circumstances of this  
5 case, however, counsel against invalidating the arbitration clause on this basis. First, plaintiffs point  
6 to no case in which the unavailability of attorneys’ fees in any context, let alone the ERISA context,  
7 was sufficient to void an arbitration agreement. Second, an arbitrator in this case may in fact award  
8 attorney fees, either by interpreting the amended Plan to allow for a fee award or by deciding that  
9 the original Plan, which explicitly provides for attorneys’ fees, remains operative. Accordingly, this  
10 is a case in which an inconsistency between an ERISA-governed arbitration clause and the  
11 provisions of ERISA itself is such that the FAA’s policy considerations tip the scales in favor of  
12 arbitration. The arbitration clause is therefore enforceable under the FAA.

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14 III.    Unconscionability

15           As a separate basis for denial of arbitration, plaintiffs assert that the Plan is unconscionable  
16 under California law.<sup>6</sup> “[A] contract to arbitrate is unenforceable under the doctrine of  
17 unconscionability when there is both a procedural and substantive element of unconscionability.”  
18 Ingle v. Circuit City Stores, Inc., 328 F.3d 1165, 1170 (9th Cir. 2003). Plaintiffs raise arguments as  
19 to both procedural and substantive unconscionability.

20

21 A.     Procedural Unconscionability

22           To determine whether a contract is procedurally unconscionable, a court must first determine  
23 whether the contract is one of adhesion. Armendariz, 24 Cal. 4th at 113. If the contract is one of  
24 adhesion, it will be found procedurally unconscionable where the court finds oppression or surprise.  
25 Id.

26           The California Supreme Court has adopted the following definition of “contract of  
27 adhesion”: “‘a standardized contract, which, imposed and drafted by the party of superior bargaining  
28 strength, relegates to the subscribing party only the opportunity to adhere to the contract or reject

1 it.”” Graham v. Scissor-Tail, Inc., 28 Cal. 3d 807, 817 (1981) (quoting Neal v. State Farm Ins. Cos.,  
2 188 Cal. App. 2d 690, 694 (1961)). It is undisputed that the Plan was presented to plaintiffs by  
3 defendants without affording defendants an opportunity to negotiate its terms. This is sufficient to  
4 characterize the contract as one of adhesion.<sup>7</sup>

5 Having found that the Plan was a contract of adhesion, the next step is to determine whether  
6 oppression or surprise existed sufficient to render the contract unconscionable. “A contract is  
7 oppressive if an inequality of bargaining power between the parties precludes the weaker party from  
8 enjoying a meaningful opportunity to negotiate and choose the terms of the contract.” Ingle, 328  
9 F.3d at 1171. Thus, although the inability to negotiate may render a contract adhesive, the contract  
10 is oppressive where there is a substantial difference in bargaining strength between the parties to the  
11 contract. Here, the contract at issue was a Senior Executive Retention Benefit Plan, offered by a  
12 company to its senior executives in order to persuade them to remain with the company. This was  
13 not a standard form employment, loan or consumer contract, which are often one-sided. Although  
14 the terms of the Plan were pre-drafted, the executives were sophisticated businesspersons with ample  
15 professional opportunities. In other words, if plaintiffs had decided to reject the terms of the Plan,  
16 they likely would have had little trouble finding comparable positions elsewhere. Indeed, the  
17 company’s desire to prevent this from happening was the impetus behind offering the Plan in the  
18 first place. Plaintiffs’ continued employment was not conditioned upon accepting the terms of the  
19 Plan. In sum, the relative strength of plaintiffs and defendants dissuades this court from finding  
20 procedural unconscionability based on oppression.

21 Turning to surprise, “[s]urprise involves the extent to which the supposedly agreed-upon  
22 terms of the bargain are hidden in the prolix printed form drafted by the party seeking to enforce the  
23 disputed terms.” Stirlen v. Supercuts, Inc., 51 Cal. App. 4th 1519, 1532, (1997) (internal quotations  
24 omitted). Here, the arbitration provision is clearly set forth in the contract, not hidden in a printed  
25 form. Furthermore, although plaintiffs claim that they were surprised that the arbitration provision  
26 limited their rights under ERISA, plaintiffs cite no authority suggesting that failure to comprehend  
27 the legal ramifications of a contract constitutes “surprise” for the purposes of unconscionability  
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1 where the terms themselves are clearly set forth. Plaintiff's purported surprise in this regard stems  
2 from their ignorance of ERISA, not from anything truly hidden in the contract.

3 Accordingly, the Plan is not procedurally unconscionable.  
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6       B.     Substantive Unconscionability

7       A contract is substantively unconscionable if it produces "overly harsh or one-sided results."  
8 Armendariz, 24 Cal. 4th at 114 (internal quotations omitted). California courts require a "modicum  
9 of bilaterality" in an arbitration agreement. Id. at 117. Some degree of non-mutuality is acceptable  
10 so long as the non-mutuality is justified by "business realities." Id.

11       Plaintiffs claim that the arbitration provision is one-sided in that the arbitration provision  
12 applies only to claims brought by employees, rather than any legal action take by the employer  
13 pursuant to the Plan. Plaintiffs misinterpret the arbitration provision. The provision, in fact, states  
14 that the arbitration provisions therein "shall be absolutely exclusive for any and all purposes and  
15 fully applicable to each and every dispute regarding the Plan." Complt., Exh. 1 at 11; Exh. 2 at 11.  
16 Accordingly, the arbitration provision is not "one-sided" at all. It is equally binding on all parties.

17       Plaintiffs further assert that the arbitration provision is substantively unconscionable because  
18 it improperly limits available remedies as described above. Contracts that place limits on statutory  
19 remedies have been held to be substantively unconscionable. Armendariz, 24 Cal. 4th at 121; Ingle,  
20 328 F.3d at 1179. However, as discussed above, the arbitration provision does not limit statutory  
21 remedies related to equitable relief and the proper standard of review, and attorneys' fees may be  
22 available in arbitration. Further, as the court has not found procedural unconscionability, any  
23 substantive unconscionability which may exist in the arbitration provision is insufficient to render  
24 the provision unenforceable.

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6 **CONCLUSION**

7       For the reasons stated above, the court GRANTS defendant's motion to compel arbitration  
8 and to stay these proceedings.

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10      IT IS SO ORDERED.

11 Dated: March 23, 2007

  
12 MARILYN HALL PATEL  
13 District Judge  
14 United States District Court  
15 Northern District of California

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**ENDNOTES**

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1. Unless otherwise noted, background facts are taken from the allegations in the complaint and the  
3 parties' declarations.

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2. The case defendants cite for the suggestion that contractual interpretation in ERISA action  
5 proceeds independent of state law supports the holding in Scott. In Rodriguez-Abreu v. Chase  
Manhattan Bank, N.A., 986 F.2d 580, 585 (1st Cir. 1993), the First Circuit held:

6

7 "Because ERISA preempts state law related to employee benefit plans  
8 for the purpose of providing a uniform body of law, federal case law  
9 which has developed in interpreting ERISA plans governs rather than  
10 individual states' rules of contract interpretation. [Citation.] Because  
state law provides the richest source of law of contract interpretation,  
we have incorporated state law principles in the process of developing  
a body of federal common law."

11

12 3. As a separate inquiry, the court in Armendariz considered whether the contract at issue was  
unconscionable under California contract law.

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14 4. For these reasons, defendants' attempts to factually distinguish Armendariz are unavailing. The  
15 Cole framework establishes categorical protections for the vindication of statutory rights. The fact  
16 that plaintiffs have brought an ERISA action is sufficient to implicate these requirements. The  
particular facts of this case are best considered as part of the unconscionability inquiry, discussed  
below.

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5. In Chappel, 232 F.3d at 725 n.3, the plaintiff had challenged the validity of the arbitration clause  
based, in part, in its failure to provide for attorneys' fees, but the Ninth Circuit held that the  
argument had been waived by failure to renew it on appeal. In Brooks, 297 F.3d at 171–72, the  
court hinted that an arbitration clause's lack of attorneys' fees provision might render it problematic  
under Cole, but did not ultimately reach the issue.

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6. As discussed above, ERISA's broad preemption language precludes the application of California  
law related to unconscionability. However, because the parties focus principally on Armendariz,  
and because the court has found little federal precedent addressing the narrow issue of  
unconscionable arbitration provisions in ERISA cases, the court will consider unconscionability  
based on the principles elucidated in that case.

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7. Defendants cite a number of cases in an attempt to prove that the Plan is not a contract of  
adhesion. None of their cases support this conclusion. Contrary to defendants' reading of Vernon v.  
Drexel Burnham & Co., 52 Cal. App. 3d 706, 714–15 (1975), the court in that case explicitly found  
that the contract was *not* offered on a "take it or leave it" basis. The court in Madden v. Kaiser  
Found. Hosps., 17 Cal. 3d 699, 710 (1976), found that a contract was not one of adhesion because,  
although offered on a "take it or leave it" basis, the contract "lack[ed] the oppressive features which  
ha[d] characterized" adhesive contracts in the past. As this case is over thirty years old, the court

1 apparently did not distinguish between contracts which were adhesive and unenforceable and  
2 contracts which were adhesive but enforceable. Finally, the contract at issue in In re FPI/Agretech  
Secs. Litig., 105 F.3d 469 (1997), was a negotiated settlement agreement, not a pre-drafted contract.  
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